"BONUSLINK 500 POINTS REBATE" TERMS & CONDITIONS

- The BonusLink 500 Points Rebate Redemption ("Program") will commence from 27 September to 11 October 2020 ("Program Period") and is applicable at all Shell retail stations in Malaysia ("Shell Stations").
- 2. This Program is organised by BonusKad Loyalty Sdn Bhd ("BonusLink") and is open to all registered Primary BonusLink Members in Malaysia ("Members") who are also customers of Shell Malaysia Trading Sdn Bhd and/or Shell Timur Sdn Bhd (collectively, referred to as "Shell").

BONUSLINK 500 POINTS REBATE

- 3. With this Program, Members will be able to use their BonusLink Points to redeem the following items at Shell Stations during the Program Period.
 - (i) **Shell-BonusLink Premium Items** available at Shell On-The-Spot outlets under this Program (collectively, referred to as "Shell Products")
- 4. Specific to 27 September to 11 October 2020, Total Points issued will be capped at <u>five hundred</u> <u>thirty thousand (530,000)</u>, and will be subject to availability on a first-come first-serve basis.
- 5. Members are required to have the full amount of BonusLink Points required at the point of redemption, while the 500 Points will be reimbursed and credited back into the Member's BonusLink Account within seven (7) working days from 12 October 2020.

For example:

- (a) In order to redeem a Shell Product at 3,000 BonusLink Points, the Member must first utilise 3,000 BonusLink Points on at time of Redemption.
- (b) The 500 BonusLink Points will be reimbursed and credited back into the Member's BonusLink Account within seven (7) working days from 12 October 2020.
- 6. Each BonusLink Account is limited to maximum of 500 BonusLink Points rebate during the Program Period.

GENERAL TERMS

- 7. Only BonusLink Members with a valid PIN may redeem.
- 8. By participating in this Program, the Members expressly agrees and consents to be bound by Terms and Conditions including all of BonusLink's decisions in relation to the Program.
- 9. All BonusLink's decision on all matters including but not limited to the eligibility of the Members and/or Program Mechanics for this Program or in the event of any dispute shall be final and binding and no correspondence or appeals shall be entertained.
- 10. BonusLink reserves the right at its absolute discretion to jointly amend, delete, or add to any of these Terms and Conditions from time to time without prior notice.

- 11. These Terms and Conditions, as the same may be amended from time to time, shall prevail over any provisions or representations contained in any other promotional materials or advertisements in relation to this Program.
- 12. BonusLink reserves the right to cancel, terminate or suspend this Program with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by BonusLink of this Program shall not entitle any party to any claim or compensation against BonusLink for any and all losses or damage suffered or incurred by any party as a direct or indirect result of the act of cancellation, termination or suspension.
- 13. In no event will BonusLink or Shell be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Program, even if BonusLink has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
- 14. All Members shall be personally responsible for all taxes, rates, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to this Program.
- 15. For more information, visit www.bonuslink.com.my or contact BonusLink's Member Services Centre at +603-7626-1000.